



# FaMe Shopping Mall Management Technical Information



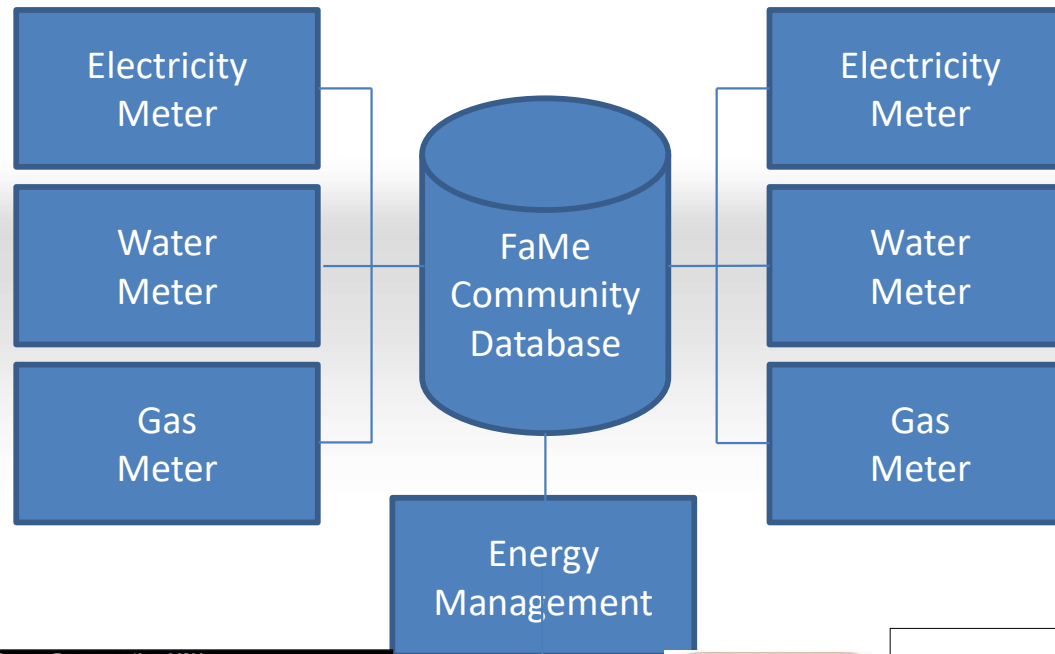


- Full Accounting System.
- Security Entrance Access Management
- Energy Management (Elect. , Water, Gas)
- Maintenance, Warehouse management
- Community Services
- Building Administration

# Energy Management

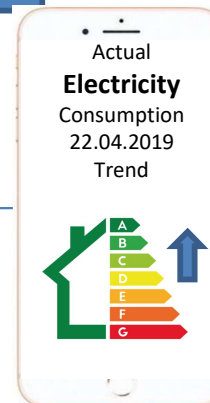
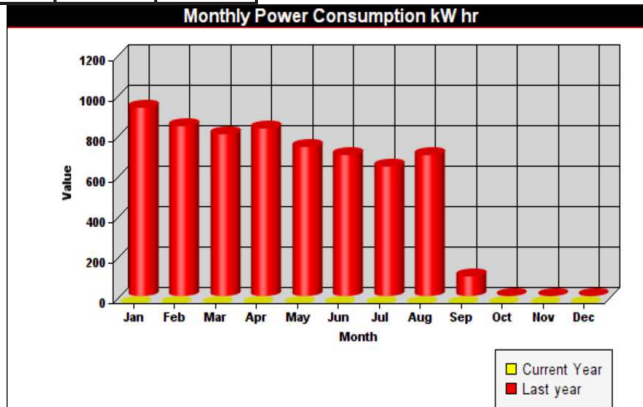
Shops

Shopping Mall



**POWER AND ENERGY**

|                    |                    |              |               |
|--------------------|--------------------|--------------|---------------|
| ENERGY DEVELOPMENT | GREEN ENERGY       | WIND TURBINE | BIO ENERGY    |
| PLANT CONSERVATION | ENERGY CONSUMPTION | SOLAR PANEL  | RECYCLING BIN |



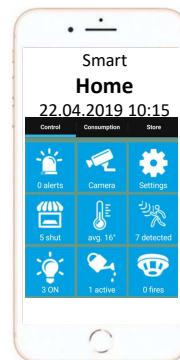
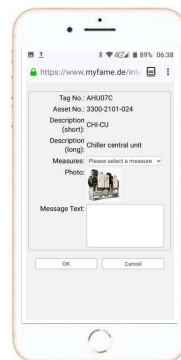
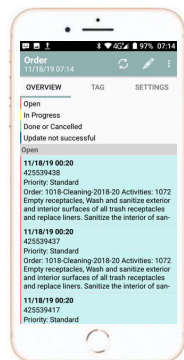
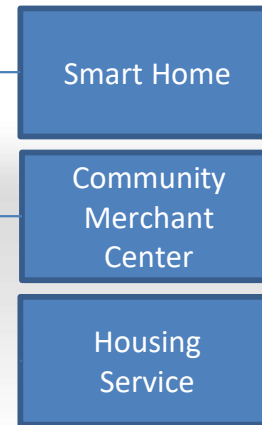
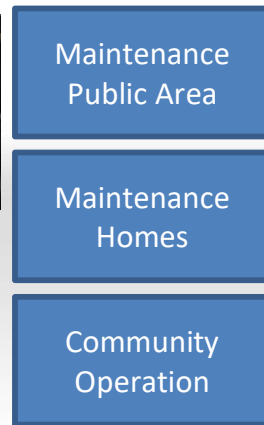
Invoice No: 2018-00000310028

| PKA          | DESCRIPTION                               | QUANTITY | UNIT PRICE     | AMOUNT         | TAX   |
|--------------|---|----------|----------------|----------------|-------|
| 1            | Energy Meter 1 - General Reading 1000     | 1        | 1,000.00 USD   | 1,000.00 USD   | 5.00% |
| 2            | Energy Meter 2 - Water Meter Reading 1000 | 1        | 2,200.00 USD   | 2,200.00 USD   | 5.00% |
| 3            | Energy Meter 3 - Gas Meter Reading 1000   | 1        | 4,000.00 USD   | 4,000.00 USD   | 5.00% |
| 4            | Energy Meter 4 - Fuel Meter Reading 1000  | 1        | 111,400.00 USD | 111,400.00 USD | 5.00% |
| Amount (USD) |   |          |                | 118,600.00 USD |       |
| 10% Service  |   |          |                | 11,860.00 USD  |       |
| Total price  |   |          |                | 130,460.00 USD |       |



# Operation Service Management

## Public Area



| FaMe Services of Home            |   |                                 |
|----------------------------------|---|---------------------------------|
| <b>Apartment Packages</b>        | <b>Handyman Service</b>                             | <b>Villa Packages</b>           |
| <b>Premium Service - Monthly</b> | <b>Normal and Low Priority</b>                      | <b>Premium Service - Annual</b> |
| Studio AED 155                   | Initial Fee AED 50                                  | Villa 2 Bedroom AED 3500        |
| 1 Bedroom AED 200                | During Office hours AED 40/Hr                       | Villa 3 Bedroom AED 4250        |
| 2 Bedroom AED 240                | Out of Office hours AED 50/Hr                       | Villa 3+ Bedroom AED 5000       |
| 3 Bedroom AED 270                | <b>Emergency call out</b>                           | <b>Classic Service - Annual</b> |
| 3+ Bedroom AED 315               | Initial Fee AED 50                                  | Villa 2 Bedroom AED 2400        |
| <b>Classic Service - Monthly</b> | During Office hours AED 60/Hr                       | Villa 3 Bedroom AED 3000        |
| Studio AED 145                   | Out of Office hours AED 75/Hr                       | Villa 3+ Bedroom AED 3525       |
| 1 Bedroom AED 170                | <b>Housekeeping Service</b>                         |                                 |
| 2 Bedroom AED 190                | Charge AED 35/Hr                                    |                                 |
| 3 Bedroom AED 210                |   |                                 |
| 3+ Bedroom AED 230               |   |                                 |
|                                  | <b>Service Response Times</b>                       |                                 |
|                                  | Emergency: 1Hr - Normal: 6-8Hr - Low Priority: 24Hr |                                 |

## Maintenance Operation

## Housing Service and SmartHome

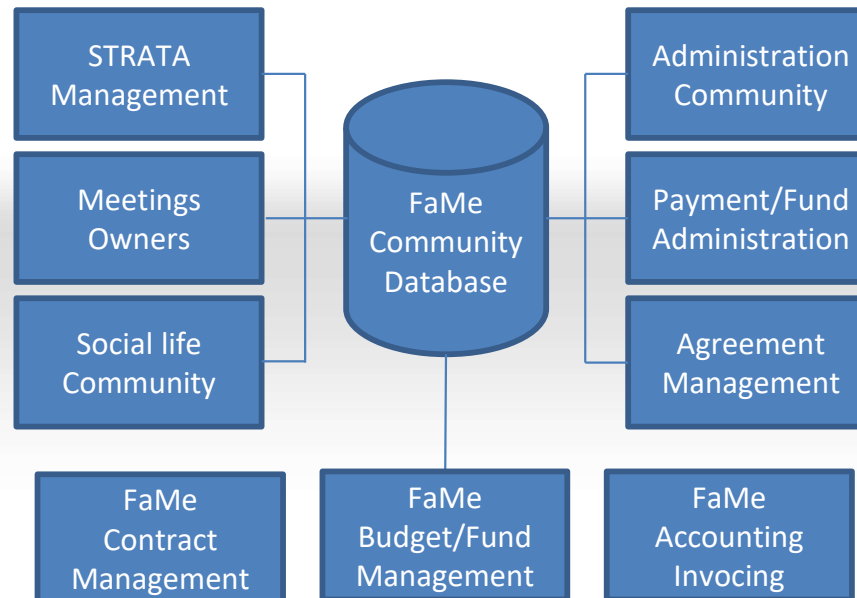


# Administration Management

## Owner Management



## Community Office



| Contract Informations       |   |                    |                 |
|-----------------------------|---|--------------------|-----------------|
| <b>General Informations</b> |   |                    |                 |
| Contract No.:               | ELEC1234 Bishop   | Contract Type:     | Energy Contract |
| Contract Start:             |   | Contract End:      |                 |
| Contract (short):           | Electricity Supplier Contract- Bishop Building              |                    |                 |
| <b>Contract Partner</b>     |   |                    |                 |
| Contract Party 1:           | FaMe-Property Mgt.  | Client No.:        | 10050           |
| Name:                       |   | Personnel No.:     |                 |
| Telephone:                  |   | E-Mail:            |                 |
| Contract Party 2:           | Consultant Ltd.   | Client No.:        | 939156          |
| Name:                       |   | Personnel No.:     |                 |
| Telephone:                  |   | E-Mail:            |                 |
| Contract Text:              | Providing Electricity for Apartment AP-01 - Bishop building |                    |                 |
| Period of Notice:           | 3 Months  | Method of Payment: | Monthly         |
| Comment:                    |   |                    |                 |
| <b>Debit Amounts</b>        |   |                    |                 |
| Description                 | All payable Amount  | Debit Amount       |                 |
|                             | Monthly   |                    |                 |
| Electricity Supplier        | 1   | 5,695.00           |                 |

| Security Service Contract  |                             |                      |              |
|--|-----------------------------|----------------------|--------------|
| <b>4. PERFORMANCE OF SERVICE PROVIDERS</b>   |                             |                      |              |
| <b>4.1 SECURITY SERVICES</b>   |                             |                      |              |
| <b>Contractor</b>  |                             |                      |              |
| Contract Person  |                             | Contract Period      |              |
| Monthly Contract Sum   |                             | Monthly Contract Sum |              |
| <b>4.1.1 Attendance of Security Officers for the Month of Sep - Oct 2007</b>   |                             |                      |              |
|  | Description                 | Sep                  | Oct          |
| Overall attendance of Security Officers vs. contracted manpower<br>(i.e. Total manpower supplied for the month/Total no. of days in the month) |                             |                      |              |
|  | Total absence for the month | 0                    | 0            |
| Total absences/reductions for the month due to shortage of manpower  |                             |                      |              |
|  |                             | NI                   | NI           |
| <b>4.1.2 Major Incidents Occurring During the Month of Sep - Oct 2007</b>  |                             |                      |              |
|  | Date                        | Incident             | Action Taken |
|  | NI                          |                      |              |

| Landscape Service Contract   |   |                      |              |
|--|---|----------------------|--------------|
| <b>4.3 LANDSCAPE SERVICES</b>  |   |                      |              |
| <b>Contractor</b>  |   |                      |              |
| Contract Person  |   | Contract Period      |              |
| Monthly Contract Sum   |   | Monthly Contract Sum |              |
| <b>4.3.1 Attendance of Gardeners for the Month of Sep &amp; Oct 2007</b>   |   |                      |              |
|  | Description   | Sep                  | Oct          |
| Overall attendance of Gardeners vs. contracted manpower<br>(i.e. Total manpower supplied for the month/Total no. of days in the month) |   |                      |              |
|  | Total absence for the month   | 0                    | 0            |
| Total absences/reductions for the month due to shortage of manpower  |   |                      |              |
|  |   | NI                   | NI           |
| <b>4.3.2 Maintenance Schedule vs. Major Periodic Works Performed During the Month of Sep - Oct 2007</b>                                |   |                      |              |
| Frequency  | Description of Works  | Sep                  | Oct          |
| 1-3  | Main Entrance, Bldg 20 & 22 Watering of planted areas & removal of garden waste |                      |              |
| 1  | Weeding and tidying of flower beds  | 2-8 Sep 07           | 1-10 Oct 07  |
| 1  | Pruning of shrubs, without weak plants such as Mahoe                            |                      |              |
| 1  | Application of fertilizer   |                      |              |
| 1  | Removal of weeds, grass & fungus  |                      |              |
| 1  | Grass cutting in all areas  |                      |              |
| 2-3  | Main pool, Working Pool & Bldg 24   | 10-18 Sep 07         | 11-19 Oct 07 |
| 1-2  | As stated above   |                      |              |
| 1-3  | Promenade Walk & Bldg 25  | 17-22 Sep 07         | 18-23 Oct 07 |
| 1-2  | As stated above   |                      |              |
| 1-4  | Playground, Virginia Area & Bldg 26   | 24-30 Sep 07         | 26-30 Oct 07 |
| 1  | As stated above   |                      |              |

| Invoice No. 2016-0000002/10028  |   |             |          |          |        |
|---|---|-------------|----------|----------|--------|
| <b>Contractor</b>   |   |             |          |          |        |
| FaMe Credit<br>P.O. Box 100000, El-Dokki<br>Family Africa<br>Bank: Fresh Cloud S<br>Branch: 002701150<br>SWIFT: FAMEEG33<br>Fax: 002020191919 |   |             |          |          |        |
| <b>Client</b>   |   |             |          |          |        |
| Client Name: Wafcon<br>Client Address: Helwan<br>Client Contact: Helwan<br>Client Phone: 002020191919   |   |             |          |          |        |
| <b>Invoice Details</b>  |   |             |          |          |        |
| Invoice No. 2016-0000002/10028  |   |             |          |          |        |
| Date: 01.03.2016  |   |             |          |          |        |
| <b>Invoice Summary</b>  |   |             |          |          |        |
| PKT   | DESCRIPTION                             | QTY         | PRICE    | AMOUNT   | TAX    |
| 1   | Electricity - Green Fee - Monthly 1000  | 1           | 10000.00 | 10000.00 | 0.00 % |
| 2   | Electricity - Helwan Fee - Monthly 1000 | 1           | 2300.00  | 2300.00  | 0.00 % |
| 3   | Electricity - Helwan Fee - Monthly 2000 | 1           | 4600.00  | 4600.00  | 0.00 % |
| 4   | Electricity - Fuel rate - Monthly 37500 | 1           | 11100.00 | 11100.00 | 0.00 % |
|   |   | ANNUAL TAX  |          | 11100.00 |        |
|   |   | TOTAL TAXES |          | 11100.00 |        |
|   |   | Total price |          | 38000.00 |        |





## Performance Dashboard

### Graphical Representation

Monthly Power Consumption

Monthly Water Consumption

Workorder Overview

Resource Booking

Conference Room Utilization

Current Meter Peak

Conference Room Booking

AC-Fan-Overview

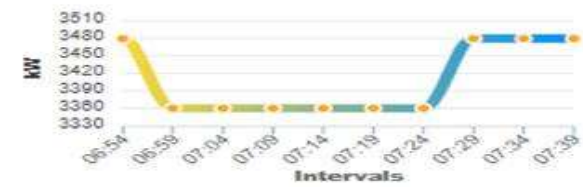
Utilization by Nationality

Utilization by Religion

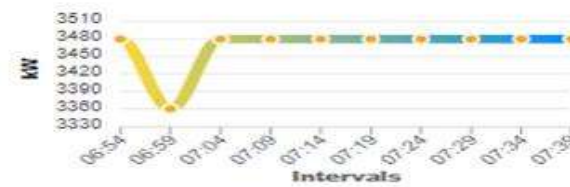
Fan1 Meter Readings



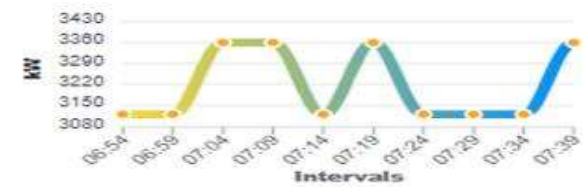
Fan2 Meter Readings



Fan3 Meter Readings



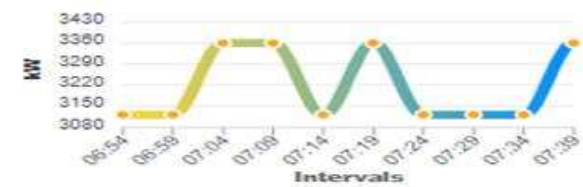
Fan4 Meter Readings



Fan5 Meter Readings



Fan6 Meter Readings

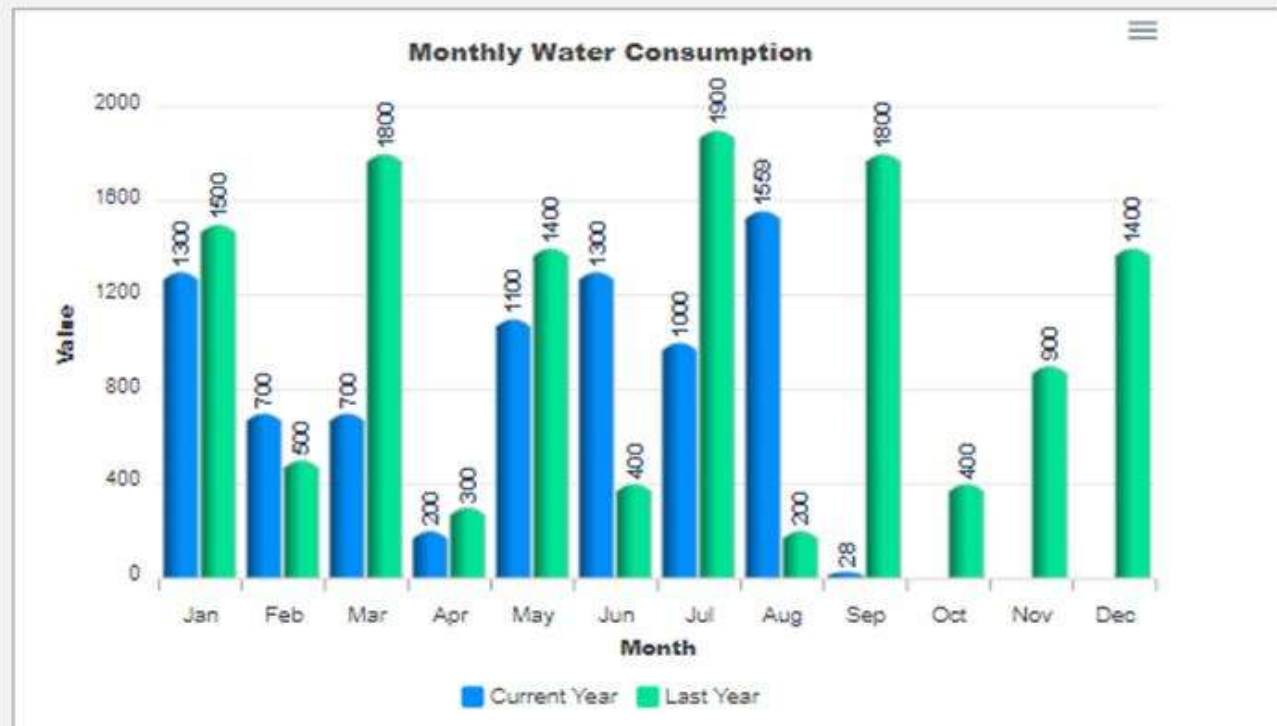




## Performance Dashboard

### Graphical Representation

- Monthly Power Consumption
- Monthly Water Consumption
- Workorder Overview
- Resource Booking
- Conference Room Utilization
- Current Meter Peak
- Conference Room Booking
- AC-Fan-Overview
- Utilization by Nationality





## **It is: Life Time Solution &**

- a. Oracle Enterprise Database.
- b. 100% web based with no Client installation.
- c. Access rights allocation at login.
- d. Fully customizable.
- e. Seamlessly integrated and scalable.
- f. Language is English / Arabic, Interface language English & Arabic.



# English Language

Smart Building Solution

- INT
  - Real Estate
  - Facility Management
  - Portfolio Management
  - Event Management
  - Controlling
  - Accounting
  - Staff
  - Document Management
  - Default Values
  - Reporting
  - Administration
  - CAD / BIM
  - Security
  - Self Service
  - Start Page
  - My Menu

|                  |                      |                     |                   |                  |                   |                       |                      |
|------------------|----------------------|---------------------|-------------------|------------------|-------------------|-----------------------|----------------------|
| Main Application | Service Request      | Dashboard           | Warehouse Dash... | Weather          | Calendar          | Conference Room       | Loan Item            |
| Catering         | Maintenance ch...    | Cleaning            | Workorder         | Multi Checklists | Import            | Visitor Security I... | Print Business Ca... |
| Key Management   | Status Rental Uni... | Payments / Entry... | Relocation Order  | iBMS             | CRM Overview P... | Catering Register     | SCADA                |

# Arabic Language

Smart Building Solution

- INT
- العقارات
- ادارة المرافق
- حقيبة الإدارة
- ادارة الحدث
- السيطرة على
- المحاسبه
- العاملين
- ادارة الوثائق
- القيم الافتراضيه
- التقارير
- الإدارة
- كاد
- الامن
- الخدمة الذاتية
- الرئيسيه
- My Menu

|                 |                   |                |                   |       |                   |                   |                      |
|-----------------|-------------------|----------------|-------------------|-------|-------------------|-------------------|----------------------|
| التطبيق الرئيسي | خدمة الحالة       | لوحة القيادة   | Warehouse Dash... | أداء  | التقويم           | غرفة المؤتمرات    | بند القرض            |
| تقديم الطعام    | تغييرات الصيانة   | تنظيف          | طلبية العمل       | قوائم | استيراد           | إدارة الزائرين    | Print Business Ca... |
| ادارة المفاتيح  | نظرة عامة الملكية | تأكيد الفواتير | أمر إعادة التوطين | iBMS  | CRM Overview P... | Catering Register | SCADA                |





## **Benefits of FaMe one-stop Solution**

- Reduce operation costs
- Reduce Energy consumption
- Increase comfort for citizen
- Increase security
- Protect environment
- Runs green communities