Shopping Mall Management
Datasheet

Solution Main Modules

Engineering Management

As built Project's units & Asset's catalog:

- o Units:
  Location, building, floor, unit number and unit information.
- o Assets:
  Location, asset data, components, code, operational log, and asset lifespan.
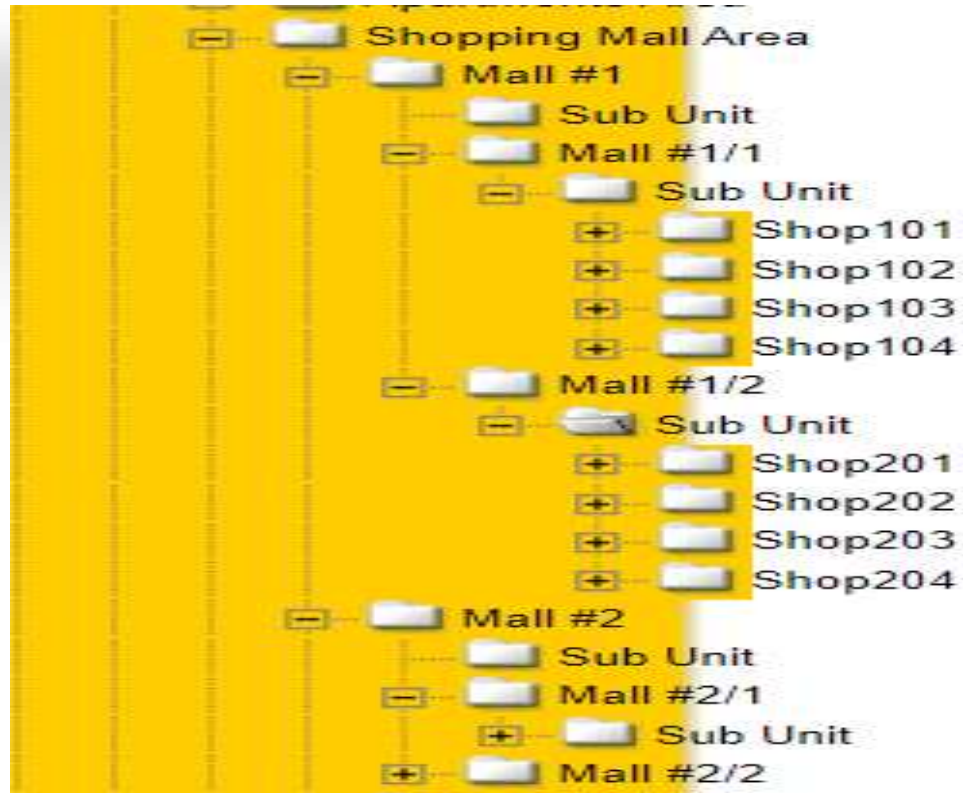
Google Maps

Architectural

Buildings

a. For identifying unit location & its full address

a. For identifying utilities information and linked to specific unit through architectural.

 i. Assets components catalogue is available.

 ii.Unique identification code for each asset.

3. Maintenance Management

Manages planned Preventive maintenance activities for all project's utilities and assets.

a. Maintenance due dates are announced by issuing the service orders for each task automatically by the system.

b. Manage Emergency, corrective and cosmetic maintenance task to equipment and facility.

c. Maintenance due dates are announced by issuing the service orders for each task automatically by the system.

d. Cost allocation for each Asset / component / spare part can be done. (Equiment's Lifespan)

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a. Warehouse, spare parts and tools management.

b. Dashboard for monitoring opened service orders.

c. Hotline for receiving maintenance order.

FaMe FM Solution is integrated with:

a. BMS (Building management system)

b. Auto CAD

c. SCADA system

d. BIM technology. (Building Information Management).

Maintenance

الصيانة الدورية للتكييفات الكروم (5)

Create a new scope

Name	Interval

☑ generate activities

Scope (5)

Scope	Object	Activities	Interval	Done
🗑 📋 Maintenance for YCIV Chillers - 5000 Hours (1*5000 Hours)	✔	✔	📝	📝
🗑 📋 Maintenance for YCIV Chillers - Yearly (1* 1year)	✔	✔	📝	📝
🗑 📋 Maintenance for YCIV Chillers - SEMI ANNUALLY (1*6 months)	✔	✔	📝	📝
🗑 📋 Maintenance for YCIV Chillers - Quarterly (1*3 months)	✔	✔	📝	📝
🗑 📋 Maintenance for YCIV Chillers - Weekly (1*weekly)	✔	✔	📝	📝

FaMe FM Integrated BMS

AutoCAD

SCADA

BIM
(Building Information Management)

4. Commercial & CRM Management

Lease & Sale project's units:

a. Location, zone, building, floor, unit number, unit information, building available facilities, unit price lease / sale, method of payments and reservation form.

b. Client's information.

c. Register unit history regarding contracts and transaction.

d. Agent / Brokers management.

e. Project's units and details can be displayed, reservation can be done (lease / sale) through FaMe FM portal.

f. Generating financial statement for units monthly / yearly maintenance fee according to unit's area or units' total numbers.

5. Accounting Management

1. Chart of Account:
   a) Chart of account will be established according to the owner financial police.
   b) Full accounting system:
      a. Number range for all accounting documents.
         I. Generated outgoing invoice.
         II. Register incoming invoice.
         III. Cash register In / Out receipt.
         IV. Booking Journal.
         V. Contracts.
         VI. Proposal / Offers.
         VII. Account statement.
         VIII. Trail Balance report & Accounting entry forms.

b) Documents Type:

        For example, and not limited:

    i. Outgoing Invoice.

    ii. Incoming invoice.

    iii. Cash receipt In / Out.

c) Internal auditing system is available.

d) Purchasing, goods received & Warehouse management.

e) Proposal / Offer

f) Request for Proposal / Tender.

g) Depreciation.

H) Handling all types of tax.

Chart of Account

a. Chart of Account. (Balance sheet / Income statement)

حسابات البنوك

حسابات العملاء

- Hyde Park
  - General Ledger
    - 0100-3999 Balance Sheet
      - 0100-0200 Bank Accounts
        - 0100 Bank 1
        - 0102 أيرادات الكهرباء
        - 0102-1 أيرادات المياة
        - 0102-2 أيرادات الغاز
        - 0102-3 أيرادات أشتراكات القنوات التليفزيونية
        - 0103 HD Bank -Acc.No 1111
        - 0104 HD Bank-Acc.No 1112
        - 0105 CIB Bank -Acc.No 3333
        - 0106 CIB Bank - Acc.No .33334
      - 1000 Cash Regester & Petty Cash
      - 1100-1119 Accounts Receivables - Clients
        - 1101 Clients
          - 1101-5/1-101 Apartment 101 Building 5/1
          - 1101-5/1-102 Apartment 102 Building 5/1
          - 1101-5/1-103 Apartment 103 Building 5/1
          - 1101-5/1-104 Apartment 104 Building 5/1
            - 1101-5/1-104 Miss. Neven Mater
            - 1101-5/1-104-1 Electricity - حساب الكهرباء
            - 1101-5/1-104-2 Water - حساب أستهلاك المياة
            - 1101-5/1-104-3 Gas - حساب أستهلاك الغاز
            - 1101-5/1-104-4 IPTV - حساب البث التليفزيونى
          - 1101-5/1-201 Apartment 201 Building 5/1
          - 1101-5/1-202 Apartment 202 Building 5/1

حسابات الأيرادات

- 4000-7999 Income Statment
  - 4000-4999 Revenue
    - 4001 Apartment Sales Revenue
    - 4001-1 Apartment Lease Revenue
    - 4001-2 Apartment Services Revenue
    - 4001-3 Apartment Maintenance Fee Colection
    - 4002 Villas Sales Revenue
    - 4002-1 Villas Lease Revenue
    - 4002-2 Villas Services Revenue
    - 4002-3 Villas Maintenance Fee Colection
    - 4003 Shopping Mall Sales Revenue
    - 4003-1 Shopping Mall Lease Revenue
    - 4003-2 Sh. Mall Services Revenue
    - 4003-3 S. Mall Maintenance Fee Colection
    - 4004 Electricity Revenue/ أيرادات الكهرباء
    - 4005 Water Revenue/ أيرادات المياة
    - 4006 Gas Revenue/ أيرادات الغاز

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a. Number range for all accounting documents.

b. Cost centers

c. All accounting documents.

    i. Cash receipt (In / Out)

    ii. Outgoing invoice.

    iii. Register Incoming invoice

    iv. Bank statement.

    v. Purchasing management.

    vi. Depreciation.

    vii. Tenders.

    viii. Internal auditing system
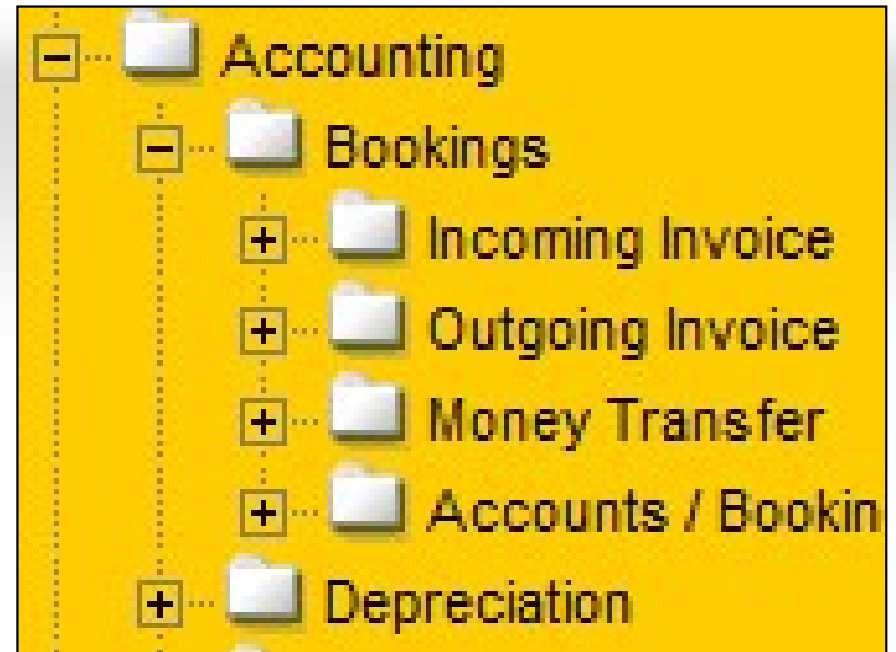
6. Contract Management

1. Handling all types of contracts either for clients or vendors.

Other Management solutions for other services can be integrated with residential compound management solution, such as:

1) Energy Management
2) Community management
3) E-payment portal for home owners.
4) Restaurant management.
5) Loading and unloading dock management solution.

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i) Dashboard for monitoring invoice collection and invoice payments

Monthly / Yearly
Maintenance Fee Statement

Filters: Invoice No.:NK-BHV-2007

Mr. Kamel Ahmed

25, AlTahrier

Unit No. & address

Billing period

Additional rental costs

Unit's share

Agreement no.: 2014-Con00011
Economic unit: Mall #1/1   Floor 1
Rental unit: Shop102   Shop No. 102

Invoice Items

Items Cost

Building total areas

Unit Area

Billing period: 02/01/2014 - 12/31/2014 = 334 days
Period of use: 01/01/2014 - 12/31/2014 = 365 days

Type of costs	Total costs	Disposition	Total units		Your units		Your costs
Electricty Consumption for Mall Building #1	9.000,00	Area	395,00	m2	55,00	m2	1.146,73
Elevator Maintenance for Mall Building #1	3.000,00	Area	395,00	m2	55,00	m2	382,24
Security Services for Mall Building #1	15.000,00	Area	395,00	m2	55,00	m2	1.911,22
Water Consumption for Mall Building #1	4.000,00	Area	395,00	m2	55,00	m2	509,66
Amount additional costs	31.000,00						3.949,85
Advanced payments							0,00
12/31/2014							3.949,85

Orders Service via Internet

FaMe Services of Home

Housekeeping
&
Maintenance Service

| OUR PACKAGES | OUR SERVICE | ON DEMAND |

Services price list

FaMe Services of Home

Apartment Packages		Handyman Service		Villa Packages	
Premium Service - Monthly		**Normal and Low Pririty**		**Premium Service - Annual**	
Studio	AED 155	Initial Fee	AED 50	Villa 2 Bedroom	AED 3500
1 Bedroom	AED 200	During Office hours	AED 40/Hr	Villa 3 Bedroom	AED 4250
2 Bedroom	AED 240	Out of Office hours	AED 50/Hr	Villa 3+ Bedroom	AED 5000
3 Bedroom	AED 270	**Emergency call out**		**Classic Service - Annual**	
3+ Bedroom	AED 315	Initial Fee	AED 50	Villa 2 Bedroom	AED 2400
Classic Service - Monthly		During Office hours	AED 60/Hr	Villa 3 Bedroom	AED 3000
Studio	AED 145	Out of Office hours	AED 75/Hr	Villa 3+ Bedroom	AED 3525
1 Bedroom	AED 170	**Housekeeping Service**			
2 Bedroom	AED 190	Charge	AED 35/Hr		
3 Bedroom	AED 210				
3+ Bedroom	AED 230				

Service Response Times

Emergency: 1/Hr - Normal: 6-8/Hr - Low Priority: 24/Hr

| OUR PACKAGES | OUR SERVICE | ON DEMAND |

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FaMe

E-Payment Process

Client's Payment Process

Merchant Website (FaMe)

E-Payment
Misr Bank Gateway

Internet

Issuing Bank

FaMe Cost Contr... Acc...

Customer
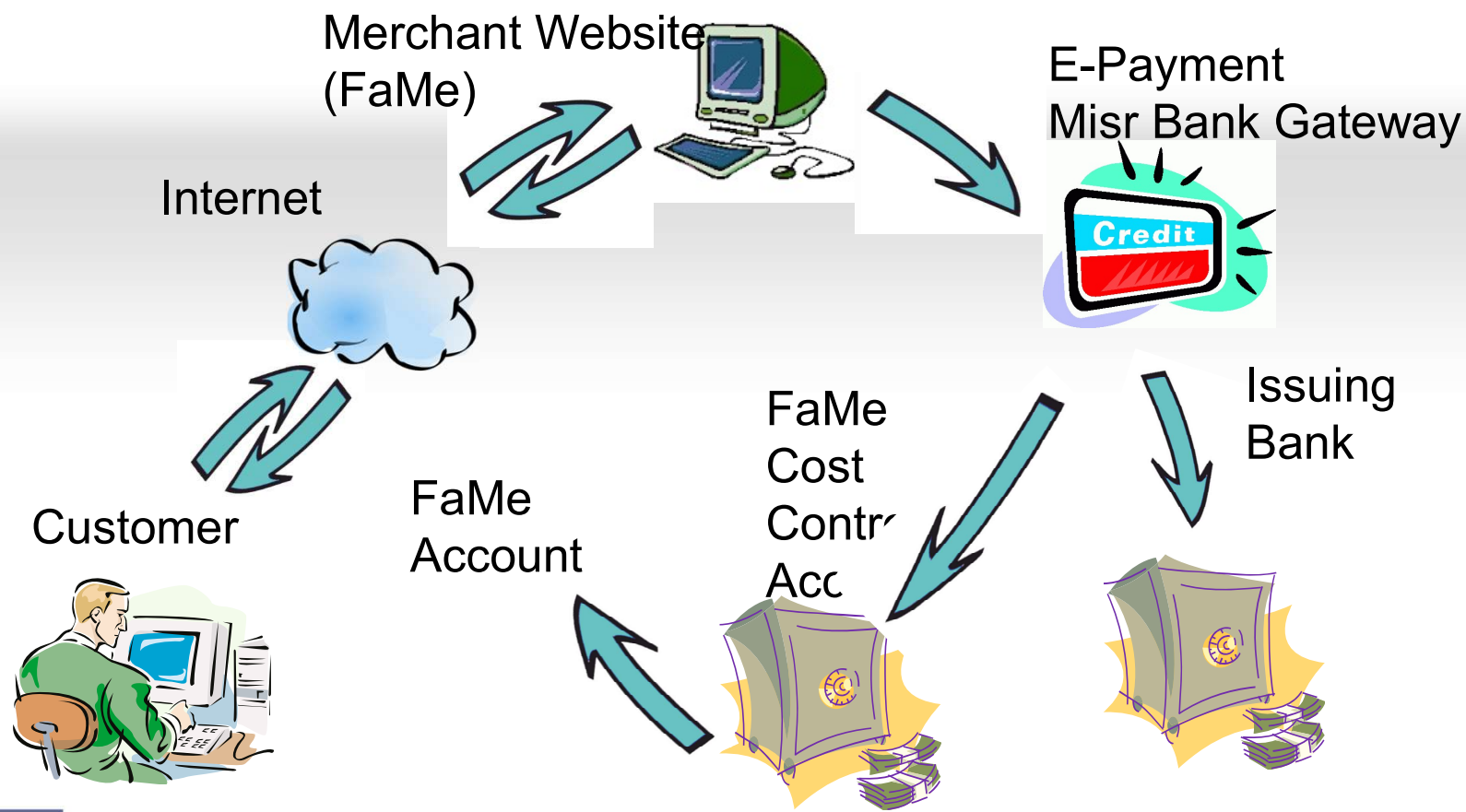
FaMe Account

Service Account Name	Amount To be Paid
General	100
Electricity	1000
Water	100
Gas	75
IPTV	125
TOTAL	**1400**

Pay

Miser Bank E-Payment Gateway

By using Master Card, Visa national & international , Messa, Wallet and QR code.

E-commerce Transaction Flow

Customer places an online order

During check-out, customer enters card details

Verified by VISA / **MasterCard SecureCode.**

Customer receives OTP (One Time Password) and enters it

If OTP is correct, customer continues the transaction & receives successful deduction SMS

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FaMe

Accounting Hierarchy

Project (A)	Project (B)	Project (C)	Project (D)
Project ID	Project ID	Project ID	Project ID
Chart of Account	Chart of Account	Chart of Account	Chart of Account
Accounting	Accounting	Accounting	Accounting
Bank Account	Bank Account	Bank Account	Bank Account
Clients Account	Clients Account	Clients Account	Clients Account
POS	POS	POS	POS

Project (A)
Project ID
Chart of Accounts ID
Client's Accounts Number
Electricity Account No.
Smart Meter Account No. for monitoring financial balance
Water Account No
Smart Meter Account No. for monitoring financial balance
Gas Account No
Smart Meter Account No. for monitoring financial balance

POS

VISA MasterCard

Diese Seite ist mit SSL verschlüsselt, um Ihre Daten zu schützen.

Norton SECURED
powered by VeriSign

Kartenmarke

Kartennummer

Gültig bis Monat / Jahr

Kartenprüfnummer   Hilfe

Verified by VISA   MasterCard. SecureCode.   Bestätigen

Reports

i. More than 1500 standard reports.

ii. User has the ability to create his own reports

iii. Excel & PDF are the print format.

iv. Ability to send printed reports by mail or txt.

Reports

- Real Estate
- Facility Management
- Portfolio Management
- Event Management
- Controlling
- Accounting
- Staff
- Document Management
- Default Values
- Reporting
  - Overview
  - Overview 2
  - Query generator (tables)
  - Query generator (screer
  - Analysis
  - Analysis Differentiation
  - Output Program
  - Report Ownership
  - Customizing User
  - Report Definition
  - Copy Rule
  - Output Format

Total results = 466   ◀◀ ◀ ▶ ▶▶   results per page = 200   + − 10 50 100 200 all

	Group	Name
001	Accounting	Account Allocation
002	Accounting	Account Statement
003	Accounting	Account System / Account Allocation
004	Accounting	Account to Chart of Accounts
005	Accounting	Accrued Booking Costs
006	Accounting	Alternativ Angebote (Liste)
007	Accounting	Booking Journal by Cost Center
008	Accounting	Call For Tenders
009	Accounting	Call For Tenders Firm
010	Accounting	Call For Tenders Single Price
011	Accounting	Cash Flow/Cash Out by Invoice
012	Accounting	Chart Of Accounts
013	Accounting	Chart of Accounts by Accounting Area
014	Accounting	Contact Admin

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Left navigation tree:
- Real Estate
- Facility Management
- Portfolio Management
- Event Management
- Controlling
- Accounting
- Staff
- Document Management
- Default Values
- Reporting
  - Overview
  - Overview 2
  - Query generator (tables)
  - Query generator (screen)
  - Analysis
  - Analysis Differentiation
  - Output Program
  - Report Ownership
  - Customizing User
  - Report Definition
  - Copy Rule
  - Output Format
  - Matrix Configuration
  - Special Reports

Results: 134 Page 1 From 2   back to Configuration Overview

Excel	XML	PDF	PDF/Optionen	Text	Email	txt

Booking Area	Project	Project Description	Project Type	Account Type	Account	Account Description
New Cairo Project	2014-Assist Ladger / CC	Assistant Ledger for Cost Centers	Costcenter Project	Cost Center	5002-01-1	MA-Elevator Maint. صيانة مصاعد
New Cairo Project	2014-Assist Ladger / CC	Assistant Ledger for Cost Centers	Costcenter Project	Cost Center	5003-07-1	Water Consumpation
New Cairo Project	2014-Assist Ladger / CC	Assistant Ledger for Cost Centers	Costcenter Project	Cost Center	5003-06-1	Electricty Consumpation
New Cairo Project	2014-Assist Ladger / CC	Assistant Ledger for Cost Centers	Costcenter Project	Cost Center	5001-01-1	AI-Security Services خدمات أمن
New Cairo Project	2014-Assist Ladger / CC	Assistant Ledger for Cost Centers	Costcenter Project	Cost Center	5001-02-1	AI-Housekeeping خدمات نظافة
New Cairo Project	2014-Assist Ladger / CC	Assistant Ledger for Cost Centers	Costcenter Project	Cost Center	5002-03-1	MA-Interor Security
New Cairo Project	2014-Assist Ladger / CC	Assistant Ledger for Cost Centers	Costcenter Project	Cost Center	5001-03-1	AI-Electricity Consumption أستهلاك الكهرباء
New Cairo Project	2014-Assist Ladger / CC	Assistant Ledger for Cost Centers	Costcenter Project	Cost Center	5001-04-1	AI-Water Consumption أستهلاك المياة
New Cairo Project	2014-Assist Ladger / CC	Assistant Ledger for Cost Centers	Costcenter Project	Cost Center	5001-05-1	AI-Landscape for Public Area المناطق العامة
New Cairo Project	2014-Assist Ladger / CC	Assistant Ledger for Cost Centers	Costcenter Project	Cost Center	5001-06-1	AI-Past Control مكافحة حشرات
New Cairo Project	2014-Assist Ladger / CC	Assistant Ledger for Cost Centers	Costcenter Project	Cost Center	5001-07-1	AI-Other expenses مصروفات أخري

It is: **Life Time Solution &**

    a. Oracle Enterprise Database.

    b. 100% web based with no Client installation.

    c. Access rights allocation at login.

    d. Fully customizable.

    e. Seamlessly integrated and scalable.

    f. Language is English / Arabic, Interface language English & Arabic.

Arabic Language

For more information, please visit the official website
of FaMe FM – Arabic version
https://www.fame-online.de/ar
Or
Call: +2 01008670788