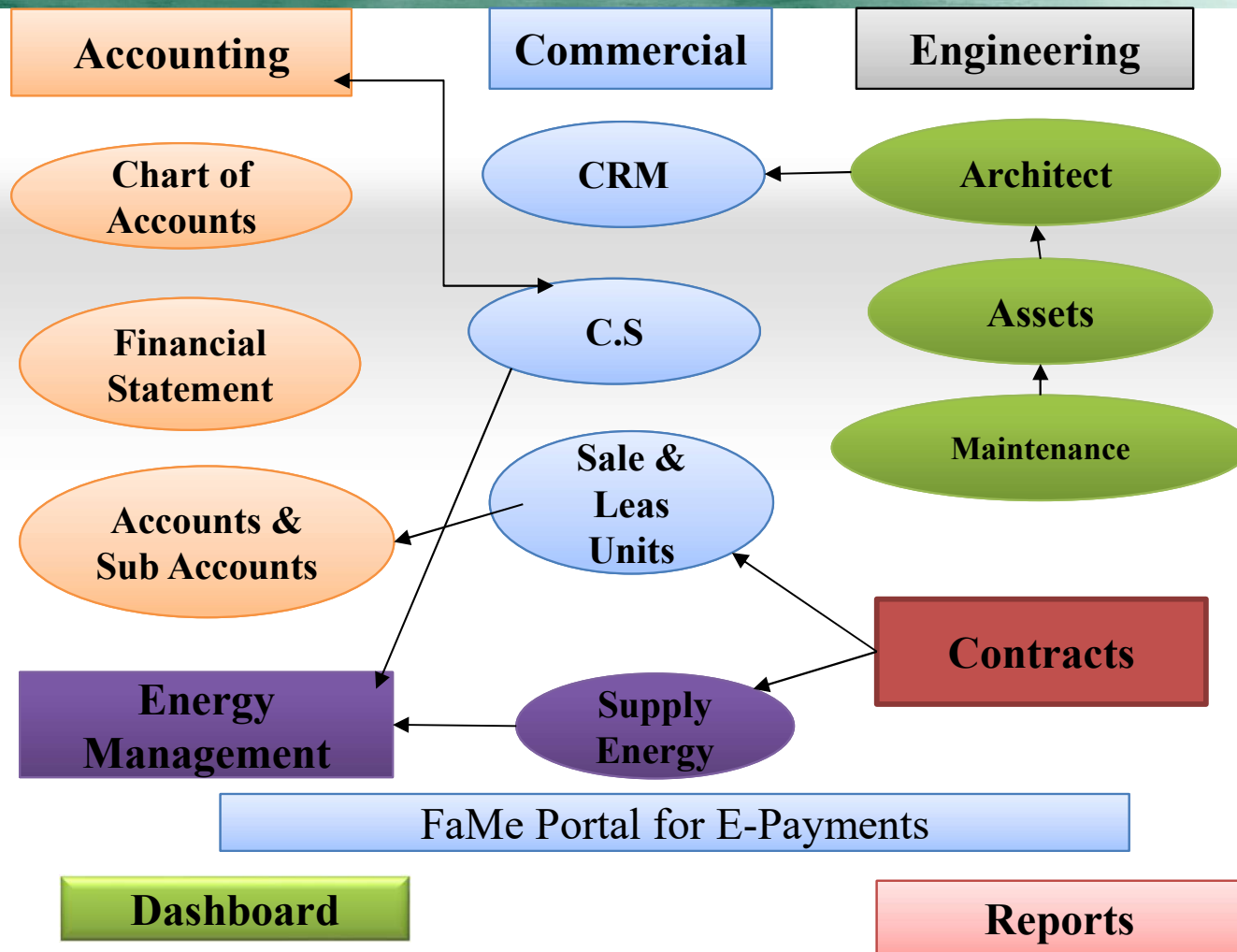




# FaMe FM Compound Management Datasheet



# Solution Main Modules





# 1. Engineering Management

As built Project's units & Asset's catalog:

- Units:  
Location, building, floor, unit number and unit information.
- Assets:  
Location, asset data, components, code, operational log, and asset lifespan.



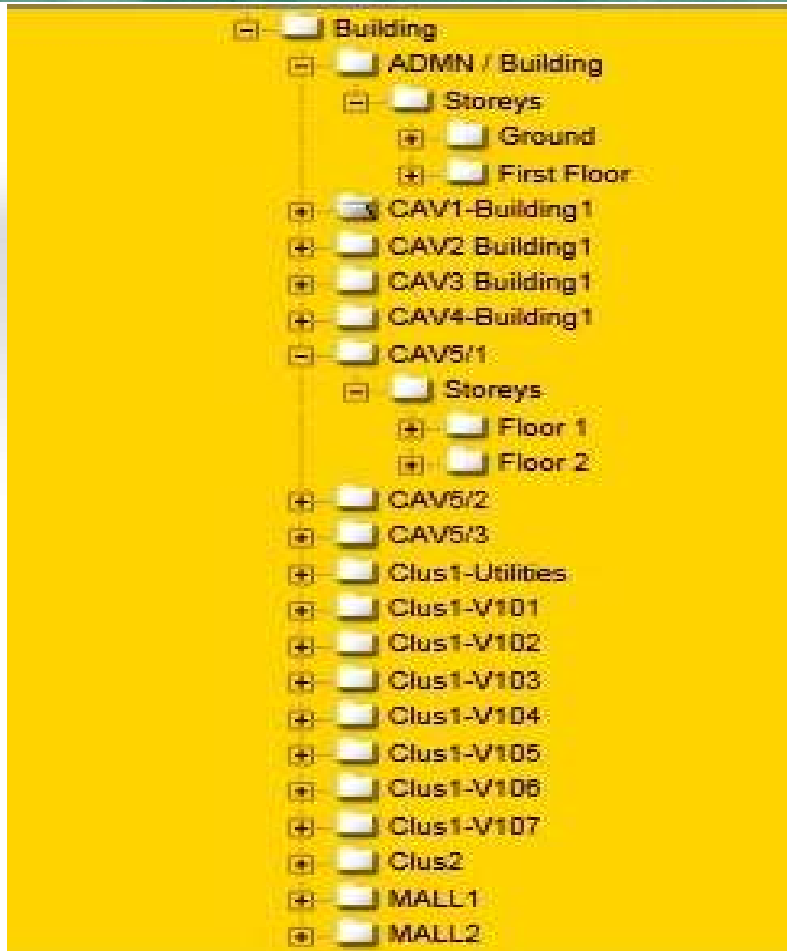
# Google Maps

Navigation controls: Home, Previous, Next, Zoom In (+), Zoom Out (-)

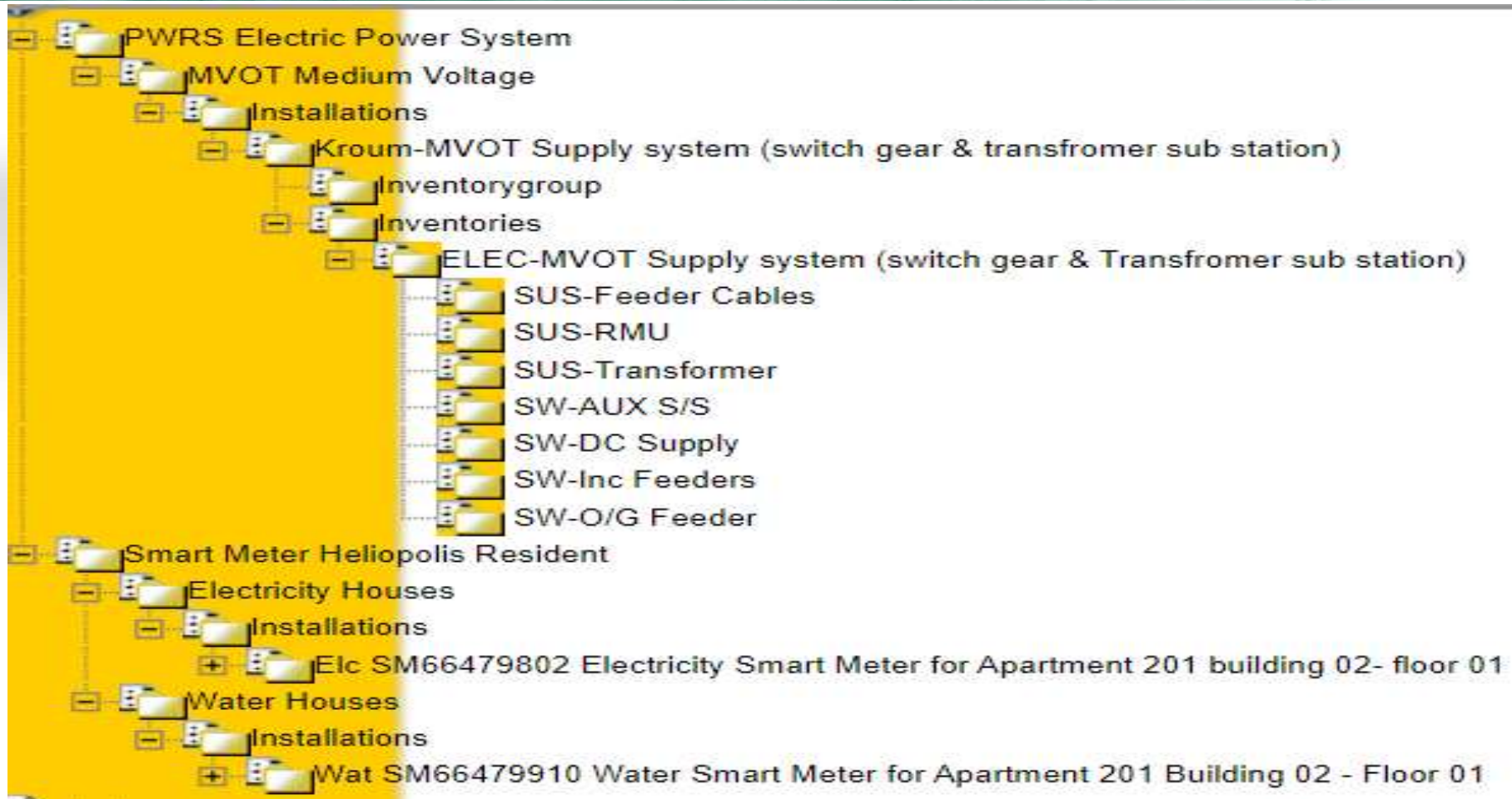
Zoom level: 1 2 3 4 5 6 7 8 9 10

- INT
- Real Estate
  - Location
    - Location Structure
      - Real Estates
    - Building
    - Floor
    - Space
    - Room Type
    - Premises
    - Scope
    - Room Divisions
    - Property Taxes
  - Grounds
- Assets
  - Warehouse
  - Energy Management
  - Contracts
  - Strategic Space Management
  - Waste Management
- Facility Management
- Portfolio Management

# Buildings as Built



# 2. Assets Management as Built





# 3. Maintenance Management

- a. Manages planned Preventive maintenance activities for all project's utilities and assets.
- b. Maintenance due dates are announced by issuing the service orders for each task automatically by the system.
- c. Manage Emergency, corrective and cosmetic maintenance task to equipment and facility.
- d. Maintenance due dates are announced by issuing the service orders for each task automatically by the system.
- e. Cost allocation for each Asset / component / spare part can be done. (Equipment's Lifespan)























## Maintenance

(5) الصيانة الدورية للتكييفات الكروم 

Create a new scope 

Name  Interval

generate activities

Scope (5)		Object	Activities	Interval	Done
	 Maintenance for YCIV Chillers - 5000 Hours (1*5000 Hours)	✓	✓		
	 Maintenance for YCIV Chillers - Yearly (1* 1year)	✓	✓		
	 Maintenance for YCIV Chillers - SEMI ANNUALLY (1*6 months)	✓	✓		
	 Maintenance for YCIV Chillers - Quarterly (1*3 months)	✓	✓		
	 Maintenance for YCIV Chillers - Weekly (1*weekly)	✓	✓		





- a. Warehouse, spare parts and tools management.
- b. Dashboard for monitoring opened service orders.
- c. Hotline for receiving maintenance order.

**FaMe FM Solution is integrated with:**

- a. BMS (Building management system)
- b. Auto CAD
- c. SCADA system
- d. BIM technology. (Building Information Management).

# FaMe FM Integrated BMS



# AutoCAD

The screenshot displays the AutoCAD Classic interface with a floor plan drawing. A context menu is open on the left side, listing various actions. A red arrow points from the 'display the FM-objects (room, equipment)' menu item to the drawing area. The drawing area shows a complex floor plan with various rooms and corridors. The interface includes a menu bar at the top with options like File, Edit, View, Insert, Format, Tools, Draw, Dimension, Modify, Parametric, Window, Help, Express, FaMe-Tools, FaMe-A, FaMe-D, FaMe-T, and room planning. The status bar at the bottom shows the command line with the text 'command: \_pan' and 'Press ESC or ENTER to exit, or right-click to display shortcut menu.'

- start the amateur menu
- drawing management ...
- strategic surface planning .....
- BROWSER-informations .....
- draw boundary (for example rooms)
- recreate FM-element (boundary)
- generate GARB-macro
- Key management
- display the FM-objects (room, equipment)
- outside surface
- Parking
- GIF -areas
- window axles
- rooms
- workstation
- APL-classification punch
- Booths
- other surfaces .....
- single-room-plot to PDF-file (actual drawing)
- floor-plot + UPLOAD to oracle ...
- hatch fm-objects .....
- marks: n x FM-objects ...
- erase marks
- CAD-punch
- components
- CAD-removal ...
- UPDATE
- upload to FM-oracle ...

FAME-T room planning

- FAME-T: configuration
- T-macro: data sheet
- T-macro: show not processed
- T-macro: and List (CVS)
- T-macro: identity numbers current DWG
- T-macro: identity numbers as DIR-file
- CAD-blocks: lists (GARB+others)
- update GARB-macros
- generate GARB-macros
- move attributes
- fill attribute system with text
- fill attribute 'GLT-value' with text
- electrical
- heating
- sanitary supply
- sanitary disposal
- climate/aeration macros
- USER specific ICON-menu ...


# SCADA

## FaMe SCADA Application

19.12.2020 10:59:05

00:00:43 

### WAT01-Bishan

Asset No.	1277656
Description	Pump Water Jet
Value	ON
Date	19.09.2020 09:17
Image	



- Edit
- Services
- Level 2
- Logfile
- CCTV



# BIM

## (Building Information Management)



## 4. Commercial & CRM Management

Lease & Sale project's units:

- a. Location, zone, building, floor, unit number, unit information, building available facilities, unit price lease / sale, method of payments and reservation form.
- b. Client's information.
- c. Register unit history regarding contracts and transaction.
- d. Agent / Brokers management.
- e. Project's units and details can be displayed, reservation can be done (lease / sale) through FaMe FM portal.
- f. Generating financial statement for units monthly / yearly maintenance fee according to unit's area or units' total numbers.

# 5. Accounting Module

## 1. Chart of Account:

- a) Chart of account will be established according to the owner financial police.
- b) Full accounting system:
  - a. Number range for all accounting documents.
    - I. Generated outgoing invoice.
    - II. Register incoming invoice.
    - III. Cash register In / Out receipt.
    - IV. Booking Journal.
    - V. Contracts.
    - VI. Proposal / Offers.
    - VII. Account statement.
    - VIII. Trail Balance report & Accounting entry forms.



b) Documents Type:

For example, and not limited:

- i. Outgoing Invoice.
  - ii. Incoming invoice.
  - iii. Cash receipt In / Out.
- c) Internal auditing system is available.
- d) Purchasing, goods received & Warehouse management.
- e) Proposal / Offer
- f) Request for Proposal / Tender.
- g) Depreciation.
- H) Handling all types of tax.



# Chart of Account

## a. Chart of Account. (Balance sheet / Income statement)

حسابات البنوك

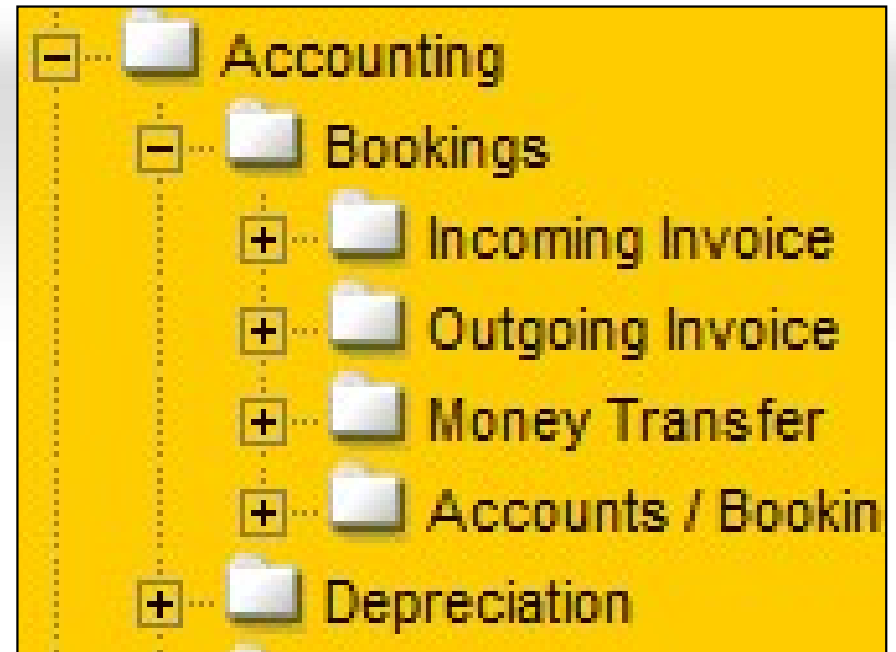
حسابات العملاء



حسابات  
الإيرادات



- a. Number range for all accounting documents.
- b. Cost centers
- c. All accounting documents.
  - i. Cash receipt (In / Out)
  - ii. Outgoing invoice.
  - iii. Register Incoming invoice
  - iv. Bank statement.
  - v. Purchasing management.
  - vi. Depreciation.
  - vii. Tenders.
  - viii. Internal auditing system





## 6. Contracts Management

Handling all types of contracts either for clients or vendors.

Management solutions for other services can be integrated with residential compound management solution, such as:

- 1) Energy Management
- 2) Community management
- 3) E-payment portal for home owners.
- 4) Restaurant management.
- 5) Loading and unloading dock management solution.



i) Dashboard for monitoring invoice collection and invoice payments

**Monthly / Yearly**  
**Maintenance Fee Statement**

Filters: Invoice No: NK-BHV-2007

**Mr. Kamel Ahmed**  
25, AlTahier

**Additional rental costs**

Agreement no.: 2014-Con00011  
Economic unit: Mall #1/1 Floor 1  
Rental unit: Shop102 Shop No. 102

Billing period: 02/01/2014 - 12/31/2014 = 334 days  
Period of use: 01/01/2014 - 12/31/2014 = 365 days

**Unit No. & address**

**Billing period**

**Invoice Items**

**Items Cost**

**Building total areas**

**Unit Area**

**Unit's share**

Type of costs	Total costs	Disposition	Total units	Your units	Your costs
Electricity Consumption for Mall Building #1	9.000,00	Area	395,00 m2	55,00 m2	1.146,73
Elevator Maintenance for Mall Building #1	3.000,00	Area	395,00 m2	55,00 m2	382,24
Security Services for Mall Building #1	15.000,00	Area	395,00 m2	55,00 m2	1.911,22
Water Consumption for Mall Building #1	4.000,00	Area	395,00 m2	55,00 m2	509,66
Amount additional costs	31.000,00				3.949,85
Advanced payments					0,00
12/31/2014					3.949,85

# Orders Service via Internet

**FaMe Services of Home**



**Housekeeping  
&  
Maintenance Service**



OUR PACKAGES

OUR SERVICE

ON DEMAND

*Services price list*

**FaMe Services of Home**

**Apartment Packages**

Premium Service - Monthly	
Studio	AED 155
1 Bedroom	AED 200
2 Bedroom	AED 240
3 Bedroom	AED 270
3+ Bedroom	AED 315

Classic Service - Monthly	
Studio	AED 145
1 Bedroom	AED 170
2 Bedroom	AED 190
3 Bedroom	AED 210
3+ Bedroom	AED 230

**Handyman Service**

Normal and Low Priority	
Initial Fee	AED 50
During Office hours	AED 40/Hr
Out of Office hours	AED 50/Hr

Emergency call out	
Initial Fee	AED 50
During Office hours	AED 60/Hr
Out of Office hours	AED 75/Hr

Housekeeping Service	
Charge	AED 35/Hr

**Service Response Times**

Emergency: 1/Hr - Normal: 6-8/Hr - Low Priority: 24/Hr

**Villa Packages**

Premium Service - Annual	
Villa 2 Bedroom	AED 3500
Villa 3 Bedroom	AED 4250
Villa 3+ Bedroom	AED 5000

Classic Service - Annual	
Villa 2 Bedroom	AED 2400
Villa 3 Bedroom	AED 3000
Villa 3+ Bedroom	AED 3525

OUR PACKAGES

OUR SERVICE

ON DEMAND

# E-Payment Process

**FaMe** Services of Home

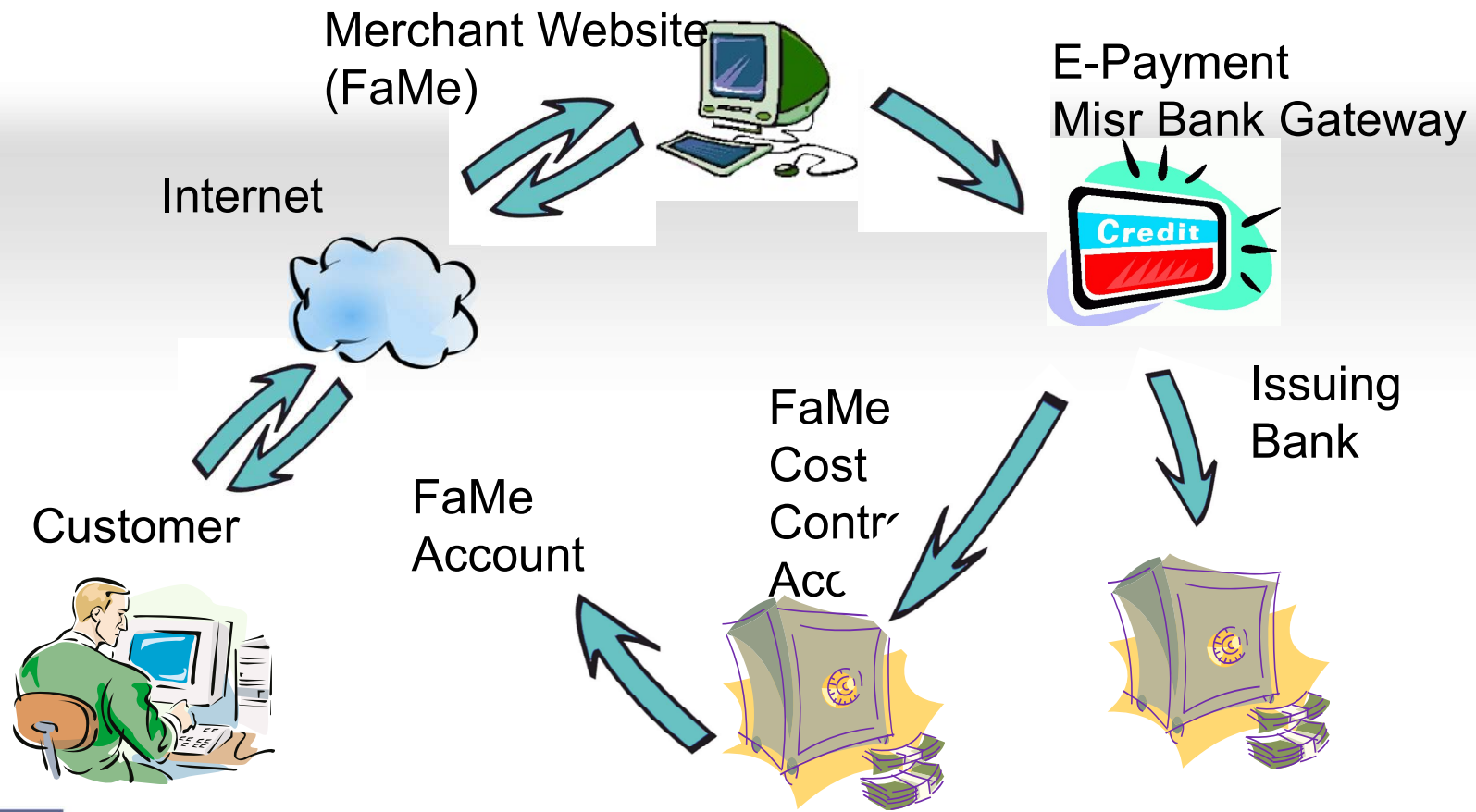
User name

Password

**LOGIN**

**OUR PACKAGES**      **OUR SERVICE**      **ON DEMAND**

# Client's Payment Process





<b>Service Account Name</b>	<b>Amount To be Paid</b>
General	100
Electricity	1000
Water	100
Gas	75
IPTV	125
<b>TOTAL</b>	<b>1400</b>

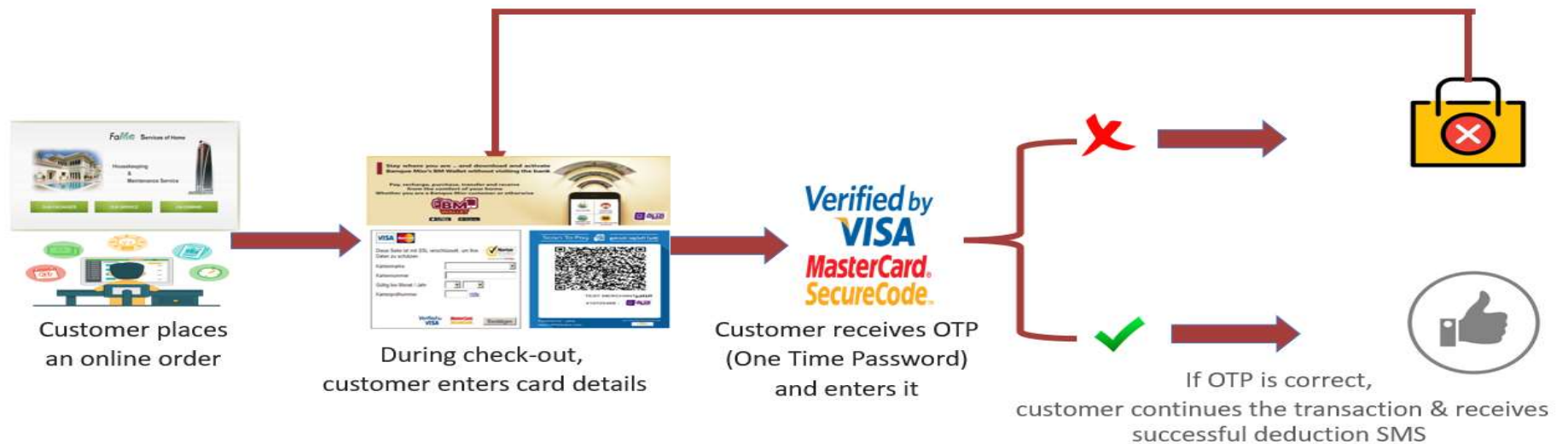
**Pay**



# Miser Bank E-Payment Gateway

By using Master Card, Visa national & international , Messa, Wallet and QR code.

## E-commerce Transaction Flow



# Accounting Hierarchy

Project (A)	Project (B)	Project (C)	Project (D)
<b>Project ID</b>	<b>Project ID</b>	<b>Project ID</b>	<b>Project ID</b>
Chart of Account	Chart of Account	Chart of Account	Chart of Account
<b>Accounting</b>	<b>Accounting</b>	<b>Accounting</b>	<b>Accounting</b>
Bank Account	Bank Account	Bank Account	Bank Account
<b>Clients Account</b>	<b>Clients Account</b>	<b>Clients Account</b>	<b>Clients Account</b>

**POS**

**POS**

**POS**

**POS**




Diese Seite ist mit SSL verschlüsselt, um Ihre Daten zu schützen.

Kartenmarke

Kartennummer

Gültig bis Monat / Jahr

Kartenprüfnummer  [Hilfe](#)







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Kartenmarke

Kartennummer

Gültig bis Monat / Jahr

Kartenprüfnummer  [Hilfe](#)







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Kartenmarke

Kartennummer

Gültig bis Monat / Jahr

Kartenprüfnummer  [Hilfe](#)




## Project (A)

Project ID

Chart of Accounts ID

Client's Accounts Number

**Electricity Account No.**

Smart Meter Account No. for monitoring financial balance

**Water Account No**

Smart Meter Account No. for monitoring financial balance

**Gas Account No**

Smart Meter Account No. for monitoring financial balance

## POS



VISA MasterCard

Diese Seite ist mit SSL verschlüsselt, um Ihre Daten zu schützen.  powered by VeriSign

Kartenmarke

Kartennummer

Gültig bis Monat / Jahr

Kartenprüfnummer  [Hilfe](#)

Verified by VISA MasterCard SecureCode



# Reports

- i. More than 1500 standard reports.
- ii. User has the ability to create his own reports
- iii. Excel & PDF are the print format.
- iv. Ability to send printed reports by mail or txt.

# Reports

- Real Estate
- Facility Management
- Portfolio Management
- Event Management
- Controlling
- Accounting
- Staff
- Document Management
- Default Values
- Reporting
  - Overview
  - Overview 2
  - Query generator (tables)
  - Query generator (screen)
  - Analysis
  - Analysis Differentiation
  - Output Program
  - Report Ownership
  - Customizing User
  - Report Definition
  - Copy Rule
  - Output Format

Total results = 466



results per page =

+ - [10](#) [50](#) [100](#) [200](#) [all](#)

	Group	Name
<a href="#">001</a>	Accounting	Account Allocation
<a href="#">002</a>	Accounting	Account Statement
<a href="#">003</a>	Accounting	Account System / Account Allocation
<a href="#">004</a>	Accounting	Account to Chart of Accounts
<a href="#">005</a>	Accounting	Accrued Booking Costs
<a href="#">006</a>	Accounting	Alternativ Angebote (Liste)
<a href="#">007</a>	Accounting	Booking Journal by Cost Center
<a href="#">008</a>	Accounting	Call For Tenders
<a href="#">009</a>	Accounting	Call For Tenders Firm
<a href="#">010</a>	Accounting	Call For Tenders Single Price
<a href="#">011</a>	Accounting	Cash Flow/Cash Out by Invoice
<a href="#">012</a>	Accounting	Chart Of Accounts
<a href="#">013</a>	Accounting	Chart of Accounts by Accounting Area
<a href="#">014</a>	Accounting	Contact Admin



- Real Estate
- Facility Management
- Portfolio Management
- Event Management
- Controlling
- Accounting
- Staff
- Document Management
- Default Values
- Reporting
  - Overview
  - Overview 2
  - Query generator (tables)
  - Query generator (screen)
  - Analysis
  - Analysis Differentiation
  - Output Program
  - Report Ownership
  - Customizing User
  - Report Definition
  - Copy Rule
  - Output Format
  - Matrix Configuration
  - Special Reports

Results: 134 Page 1 From 2

[back to Configuration Overview](#)

Excel	XML	PDF	PDF/Optionen	Text	Email	txt
Booking Area	Project	Project Description	Project Type	Account Type	Account	Account Description
New Cairo Project	2014-Assist Ladger / CC	Assistant Ledger for Cost Centers	Costcenter Project	Cost Center	5002-01-1	MA-Elevator Maint. صيانة مصاعد
New Cairo Project	2014-Assist Ladger / CC	Assistant Ledger for Cost Centers	Costcenter Project	Cost Center	5003-07-1	Water Consumption
New Cairo Project	2014-Assist Ladger / CC	Assistant Ledger for Cost Centers	Costcenter Project	Cost Center	5003-06-1	Electricity Consumption
New Cairo Project	2014-Assist Ladger / CC	Assistant Ledger for Cost Centers	Costcenter Project	Cost Center	5001-01-1	AI-Security Services خدمات أمن
New Cairo Project	2014-Assist Ladger / CC	Assistant Ledger for Cost Centers	Costcenter Project	Cost Center	5001-02-1	AI-Housekeeping خدمات نظافة
New Cairo Project	2014-Assist Ladger / CC	Assistant Ledger for Cost Centers	Costcenter Project	Cost Center	5002-03-1	MA-Interior Security
New Cairo Project	2014-Assist Ladger / CC	Assistant Ledger for Cost Centers	Costcenter Project	Cost Center	5001-03-1	AI-Electricity Consumption استهلاك الكهرباء
New Cairo Project	2014-Assist Ladger / CC	Assistant Ledger for Cost Centers	Costcenter Project	Cost Center	5001-04-1	AI-Water Consumption استهلاك المياه
New Cairo Project	2014-Assist Ladger / CC	Assistant Ledger for Cost Centers	Costcenter Project	Cost Center	5001-05-1	AI-Landscape for Public Area المناطق العامة
New Cairo Project	2014-Assist Ladger / CC	Assistant Ledger for Cost Centers	Costcenter Project	Cost Center	5001-06-1	AI-Pest Control مكافحة حشرات
New Cairo Project	2014-Assist Ladger / CC	Assistant Ledger for Cost Centers	Costcenter Project	Cost Center	5001-07-1	AI-Other expenses مصروفات أخرى



## It is: **Life Time Solution &**





















- a. Oracle Enterprise Database.
- b. 100% web based with no Client installation.
- c. Access rights allocation at login.
- d. Fully customizable.
- e. Seamlessly integrated and scalable.
- f. Language is English / Arabic, Interface language English & Arabic.

# English Language

- ◀ - ▶ +
- INT
- + Real Estate
- + Facility Management
- + Portfolio Management
- + Event Management
- + Controlling
- + Accounting
- + Staff
- + Document Management
- + Default Values
- + Reporting
- + Administration
- + CAD / BIM
- + Security
- + Self Service
- Start Page
- + My Menu

## Smart Building Solution



 Main Application	 Service Request	 Dashboard	 Warehouse Dash...	 Weather	 Calendar	 Conference Room	 Loan Item
 Catering	 Maintenance ch...	 Cleaning	 Workorder	 Multi Checklists	 Import	 Visitor Security I...	 Print Business Ca...
 Key Management	 Status Rental Uni...	 Payments / Entry...	 Relocation Order	 iBMS	 CRM Overview P...	 Catering Register	 SCADA



# Arabic Language

Smart Building Solution



For more information, please visit the official website  
of FaMe FM – Arabic version  
<https://www.fame-online.de/ar>

Or

Call: +2 01008670788

