

leaning Management

Specifications

Tendering

Chargeback and Accouting

Customer Service Center



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Complott Facility Management Kurt Michael Leitgeb Favoritenstraße 50 A-1040 Vienna Tel.: +43-1 / 504 47 11-0 Fax: +43-1 / 504 47 11-99 www.facility-management.info office@fm-solutions.com FaMe[®] Cleaning management completes the FaMe[®] CAFM suite. Information from the Basic module, e.g. amount of space, floorings, etc. are directly transferred to the cleaning management module. Increasing the efficiency of strategic and operational planning of cleaning tasks the module helps to

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reduce costs.

FaMe[®] Cleaning management contains general information for contracting as well as different kinds of outsourcing contracts in detail. A connection of this information with actual CAFM data assist in finding decision criteria for strategic planning.

Default specifications

Specifications for internal and external service providers both based on area and time-dependent performance can be defined. You can also include company standards for room and floor types as well as other parameters as reference for the service contractors.

Tendering

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FaMe[®] Cleaning management uses the same service catalogs like the FaMe[®] AVA module. A combination of both software tools enables the efficient handling of contracting tasks.

Scope

With FaMe[®] Cleaning management you can define different scopes. It is possible to include definable parts of a building in separate contracts, also considering different kinds of cleaning tasks. Accounting for services can be done across the defined area range.

Calculation of area



Area values for service contracts can be calculated according different standards:

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- company standards
- Performance Reference (m²/h) and interval
- Automatic calculation from CAD drawings
- Automatic substraction of covered areas

Accounting

Cleaning areas are calculated by billing period, by day, by week, by month or semi-annual, by surface types, billing units or actual cleaning services. Definable methods can be also included.

Using CAD

Using AutoCAD[®] or the separately available FaMe[®]

CLMe070

Viewer you can visualize the cleaning areas according to your typology.

Integration in the CAFM software suite

FaMe[®] Cleaning management has an interface to other FaMe[®] CAFM modules, e.g. FaMe[®] AVA (tendering), FaMe[®] lease management, or FaMe[®] budgetmanagement.

Customer Service Center

FaMe[®] Cleaning management also has an interface to FaMe[®] Serviceline for self service.

The customer is enabled to order cleaning services via a web interface. The reservations are done via a webpage that is accessible throughout the company. The information is passed on to the responsible department immediately. This also includes the automatic charging of the purchaser's account.

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